



MARTIN O'MALLEY
Governor

ANTHONY BROWN
Lieutenant Governor

T. ELOISE FOSTER
Secretary

DAVID C. ROMANS
Deputy Secretary

**Amendment #2 to Request for Proposals (RFP)
Health Plan Administration and Services (PPO, EPO, IHM)
Solicitation No. F10B3400022
January 9, 2014**

This Amendment is being issued to amend and clarify certain information contained in the above named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been double underlined and marked in bold (ex. **new language**) and language deleted has been marked with a ~~strikeout~~ (ex. ~~language deleted~~). An updated RFP Wrap and Attachments with amendments incorporated are included as part of this Amendment.

1. Amend RFP §1.41.2 as follows:

1.41.2 PURPOSE

The Contractor shall structure its procedures for the performance of the work required in this Contract to attempt to achieve the VSBE subcontractor participation goal stated in this solicitation. VSBE performance must be in accordance with this section and **Attachment M**, as authorized by COMAR 21.11.13. The Contractor agrees to exercise all good faith efforts to carry out the requirements set forth in this section and **Attachment M**.

Veteran-Owned Small Business Enterprises, or VSBEs, must be verified by the Center for Veterans Enterprise of the United States Department of Veterans Affairs. The listing of verified VSBEs may be found at <http://www.vetbiz.gov>.

2. Amend RFP §4.4.3.6.a as follows:

***Note that the State will accept FA1 and FA2 Attachments S: Technical Proposal (Part II) [Filename: FA1 and FA2 Attachment S Disruption Analysis.docx] provided electronically on CD/DVD.**

3. Amend RFP §4.4.3.6.e as follows:

~Effective Resource Management~

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***Note that the State will accept FA1 and FA2 Attachments S-1: GeoAccess® GeoNetworks® Reports provided electronically on CD/DVD. The State's preference is that the CD/DVD include a PDF file generated from the system and an Excel file.**

4. Amend RFP §4.5.4 as follows:

Attachment T (IHM): IHM (Fully Insured) Financial Proposal	
Filename: FA3 Attachment T IHM (Fully Insured) Financial Proposal.xlsx	
FA3 IHM-FI Attachment T-1:	Financial Proposal Instructions
FA3 IHM-FI Attachment T-2:	Financial Compliance Checklist
FA3 IHM-FI Attachment T-3:	Explanations and Deviations
FA3 IHM-FI Attachment T-4:	Integrated Health Model Pricing Grid
FA3 IHM-FI Attachment T-5:	Enrollment
FA3 IHM-FI Attachment T-6:	Financial Proposal Summary

5. Amend RFP Attachments D-1 and M-1 as follows:

Added a field (“**Functional Area _____**”) at the top of each Attachment for Offerors to specify which particular Functional Area the form is submitted for.

6. Amend Attachment S_PPO-SF Technical Proposal (Part 1) as follows:

Removed footnote “6” from “Family Planning and Fertility Testing” under “OTHER SERVICES AND SUPPLIES” in Attachment S-3 PPO-SF Plan Design.

Changed “PO” to “PT” under “THERAPIES (Preauthorization required)” in Attachment S-3 PPO-SF Plan Design.

Instructions for Attachments S-6: Access to Pediatricians, S-7: Access to OB/GYN, and S-8: Access to Hospitals have been corrected to include all employees and retirees currently in POS as well as PPO.

Removed Compliance Checklist item CC-2 in Attachment S-9: Compliance Checklist.

Fixed the drop-down box for Compliance Checklist item CC-17 in Attachment S-9: Compliance Checklist.

Corrected Compliance Checklist item CC-100.r (“perform” replaces “conform”) in Attachment S-9: Compliance Checklist.

Corrected reference to Attachment S-13 for Compliance Checklist items CC-112 and CC-113 in Attachment S-9: Compliance Checklist.

Fixed the response fields for Questions Q-86 and Q-95 in Attachment S-10: Questionnaire.

Corrected the time period for providing the Final Plan Document in PG-18 in Attachment S-12: Performance Guarantees.

7. Amend Attachment S_EPO-SF Technical Proposal (Part 1) as follows:

Changed “PO” to “PT” under “THERAPIES (Preauthorization required)” in Attachment S-3 EPO-SF Plan Design.

Removed Compliance Checklist item CC-2 in Attachment S-9: Compliance Checklist.

Corrected Compliance Checklist item CC-101.r (“perform” replaces “conform”) in Attachment S-9: Compliance Checklist.

Corrected reference to Attachment S-13 for Compliance Checklist items CC-113 and CC-114 in Attachment S-9: Compliance Checklist.

Fixed the response fields for Questions Q-87 and Q-96 in Attachment S-10: Questionnaire.

8. Amend Attachment S_IHM-FI Technical Proposal (Part 1) as follows:

Changed “PO” to “PT” under “THERAPIES (Preauthorization required)” in Attachment S-3 IHM-FI Plan Design.

Removed “Medicare COB” Plan Design information under “MAJOR MEDICAL” in Attachment S-3 IHM-FI Plan Design.

Removed footnote “**” from “Diagnostic Lab Work and X-Rays” under “HOSPITAL OUTPATIENT SERVICES (Preauthorization Required)” in Attachment S-3 IHM-FI Plan Design.

Clarified copayments for “Hearing Examinations” and “Allergy Testing” under “COMMON AND PREVENTIVE SERVICES,” “Acupuncture Services for Chronic Pain Management” and “Chiropractic Services” under “OTHER SERVICES AND SUPPLIES,” and “Vision-Medical” and “Vision-Routine Exam” under “VISION SERVICES” in Attachment S-3 IHM-FI Plan Design.

Removed Compliance Checklist item CC-3 in Attachment S-5: Compliance Checklist.

Corrected Compliance Checklist items CC-95.r (“perform” replaces “conform”) in Attachment S-5: Compliance Checklist.

Corrected reference to Attachment S-8 for Compliance Checklist item CC-109 in Attachment S-5: Compliance Checklist.

Corrected reference to Attachment S-9 for Compliance Checklist items CC-105 and CC-106 in Attachment S-5: Compliance Checklist.

Corrected the available points to total "100" in Attachment S-9 Performance Metrics (removed "Utilization Rates").

9. Amend Attachment T_PPO (Self-Funded) Financial Proposal as follows:

Corrected the "Total Claims" amount in Tab T-5: Claims Re-Pricing Analysis to indicate \$1,760,441,232.

10. Amend Attachment T_EPO (Self-Funded) Financial Proposal as follows:

Corrected the "Total Claims" amount in Tab T-5: Claims Re-Pricing Analysis to indicate \$1,760,441,232.

Attachments

Health Plan RFP Wrap - including Amendments 1 and 2 - 01.09.14

Medical FA1 PPO-SF Attach S Tech Proposal (Part 1) AMENDMENT 2

Medical FA2 EPO-SF Attach S Tech Proposal (Part 1) AMENDMENT 2

Medical FA3 IHM-FI Attach S Tech Proposal (Part 1) AMENDMENT 2

Attachment T_PPO (Self-Funded) Financial Proposal - AMENDMENT 2

Attachment T_EPO (Self-Funded) Financial Proposal - AMENDMENT 2

Issued and authorized by



Gabriel Gnall
Procurement Officer