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Deputy Secretary

**Amendment #4 to Request for Proposals (RFP)
Health Plan Administration and Services (PPO, EPO, IHM)
Solicitation No. F10B3400022
February 3, 2014**

This Amendment is being issued to amend and clarify certain information contained in the above named RFP. All information contained herein is binding on all Offerors who respond to this RFP. Specific parts of the RFP have been amended. The following changes/additions are listed below; new language has been double underlined and marked in bold (ex. **new language**) and language deleted has been marked with a ~~strikeout~~ (ex. ~~language deleted~~). An updated RFP Wrap and Attachments with amendments incorporated are included as part of this Amendment.

1. Amend RFP Wrap, Section 4.4.3.6.e, to include requirements for "**Account Management Support/Plan**" and "**Account Management Team Organizational Chart and Resumes**" for FA3. See the revised RFP Wrap document attached to this Amendment #4.
2. Amend the naming conventions of attachments described within the Functional Area (FA) Attachments "S" to match the correct particular Functional Area (examples: Attachment S – FA2, pages 2, 24, 26; Attachment S – FA3, page 2). See revised Attachments "S" for each Functional Area, attached to this Amendment #4.
3. Define "unit point" for the Performance Guarantees detailed in FA1 Attachment S-12, PG-11, FA2 Attachment S-12, PG-11, FA3 Attachment S-8, PG-8. **One unit is 0.1%.** **One-half of a unit point is .05%.** See revised Attachments "S" for each Functional Area, attached to this Amendment #4.
4. Include the document "Eligibility File Layout" to assist Offerors with the appropriate format. See the document "Eligibility File Layout" attached to this Amendment #4.

Attachments

Health Plan RFP Wrap - including Amendments 1, 2, 3 and 4 - 02.03.14
Medical FA1 PPO-SF Attach S Tech Proposal (Part 1) AMENDMENTS 2 and 4
Medical FA2 EPO-SF Attach S Tech Proposal (Part 1) AMENDMENTS 2 and 4
Medical FA3 IHM-FI Attach S Tech Proposal (Part 1) AMENDMENTS 2 and 4
Eligibility File Layout

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Issued and authorized by

A handwritten signature in black ink, appearing to read "Gabriel Gnall". The signature is written in a cursive style with a prominent initial "G".

Gabriel Gnall
Procurement Officer